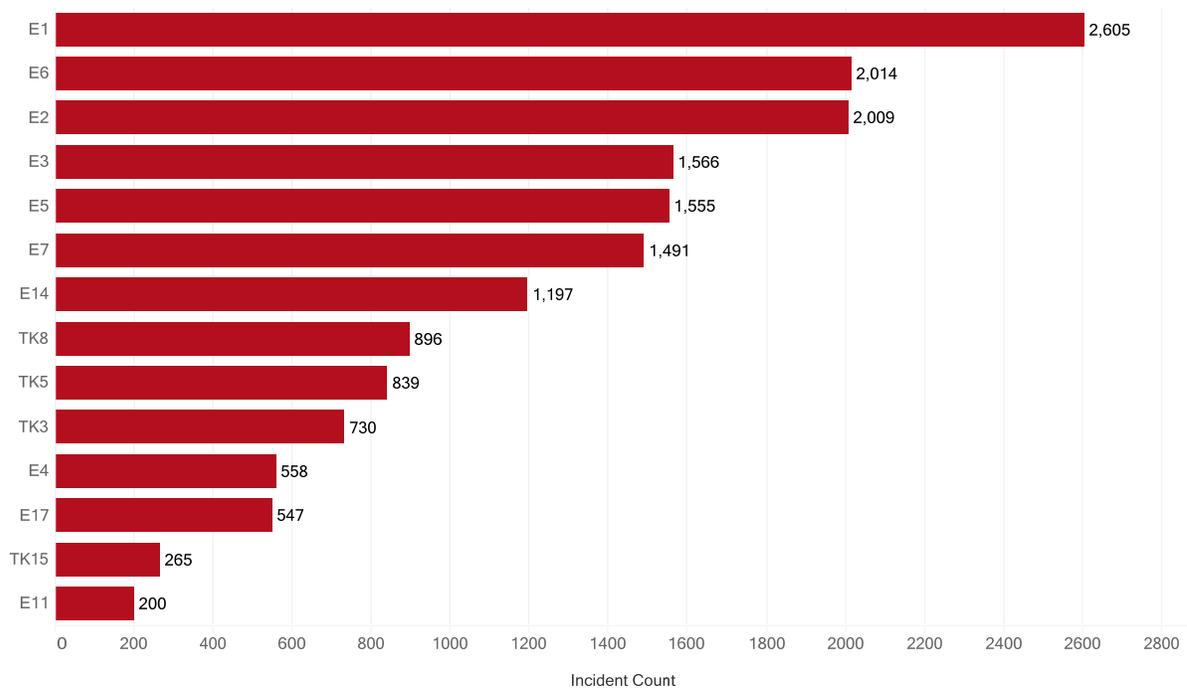
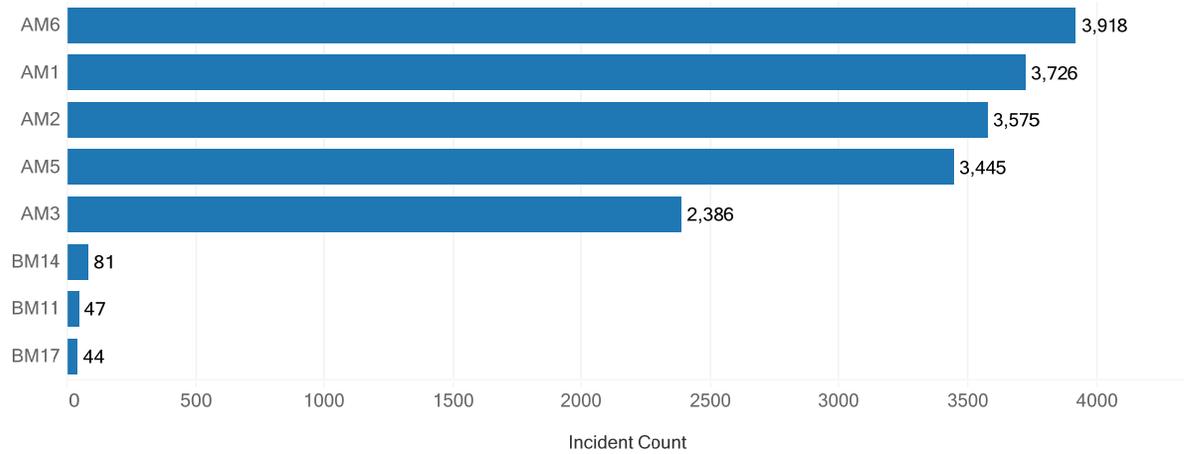




Performance Measures

2019

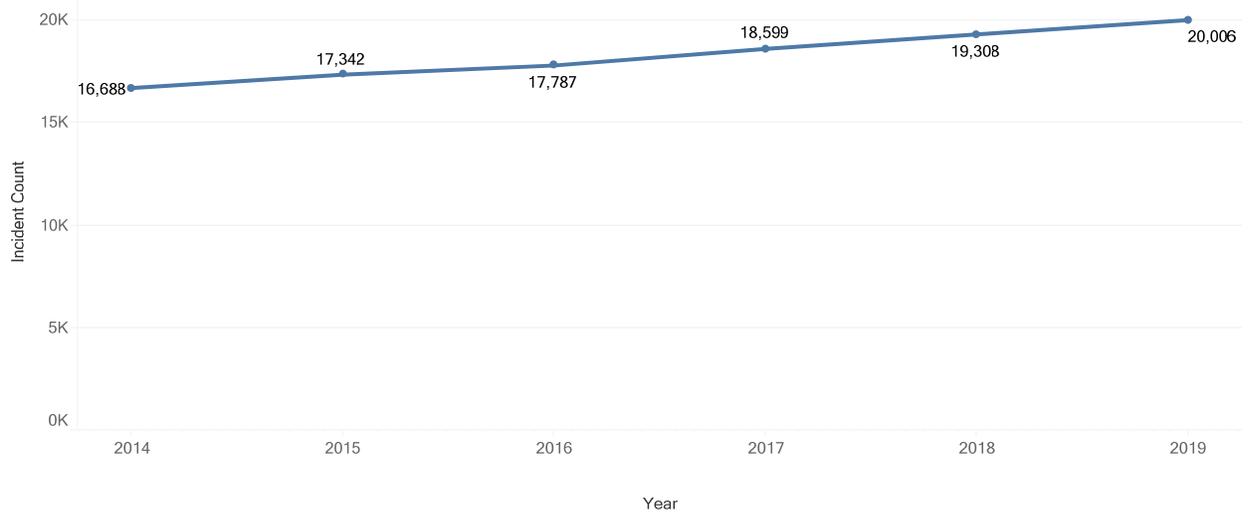
Incident Totals for All Units



Source: FIREHOUSE Software

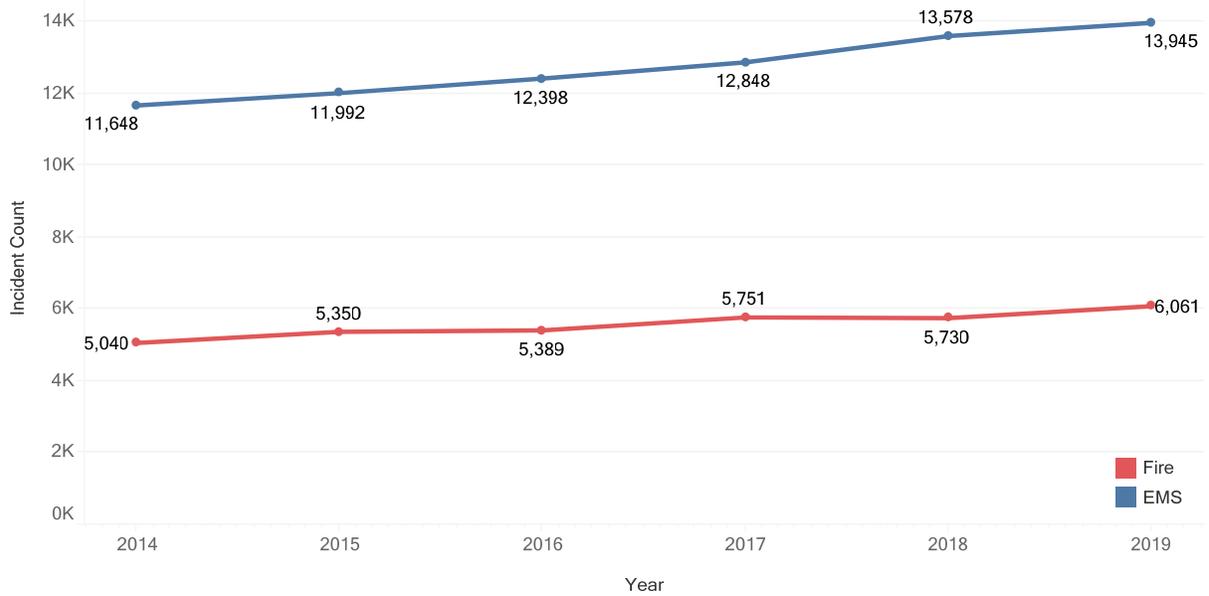
*Incident count includes incidents where a unit was dispatched, but may not have arrived on scene.

Annual Incidents Count



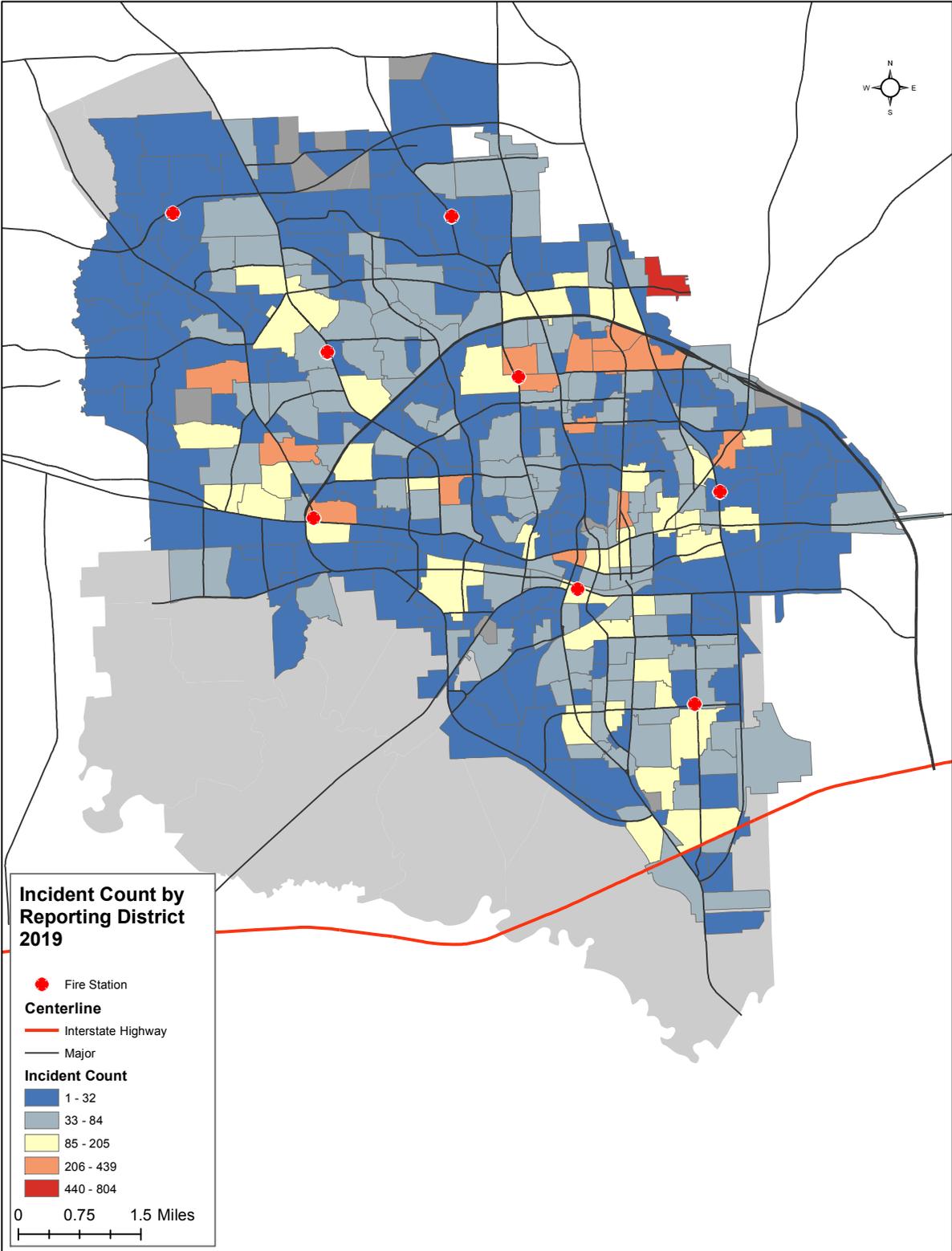
Source: FIREHOUSE Software

Annual Incidents by Type



Source: FIREHOUSE Software

Where Did the Incidents Occur?



Turnout Times

Average Turnout Time for EMS Incidents (< 60 seconds)

	A Shift	B Shift	C Shift
AM1	66.98	68.35	69.63
AM2	62.54	58.58	57.07
AM3	71.30	66.48	59.10
AM5	64.08	69.57	57.37
AM6	56.93	60.05	52.86
E1	78.99	78.40	91.55
E2	69.03	67.82	72.88
E3	88.21	89.48	80.21
E4	86.26	108.59	61.82
E5	84.26	77.66	60.41
E6	87.09	71.24	74.55
E7	62.91	68.81	74.73
E11	59.20	52.68	75.61
E14	77.52	72.96	82.11
E17	99.54	75.51	74.30
TK3	70.30	62.73	60.60
TK5	56.69	58.64	34.10
TK8	84.13	82.84	68.89

Average Turnout Time for Fire Incidents (< 80 seconds)

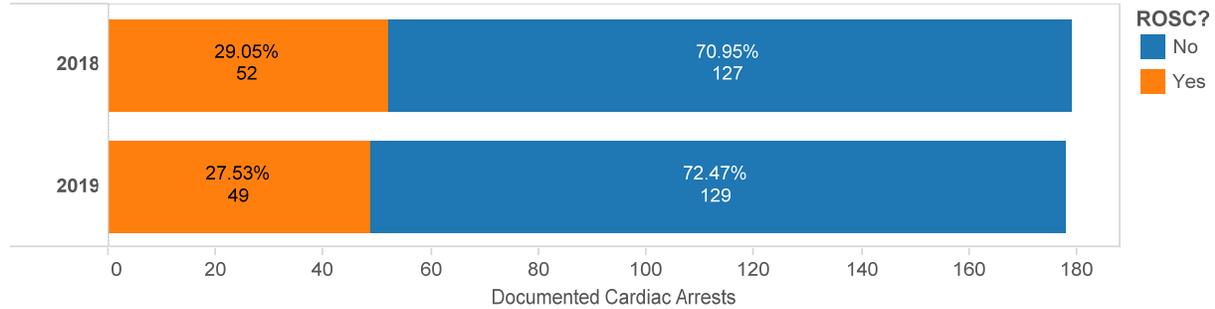
	A Shift	B Shift	C Shift
AM1	52.76	54.63	56.88
AM2	56.50	57.50	58.29
AM3	107.00	81.60	63.30
AM5	77.38	51.88	51.25
AM6	48.29	72.00	51.48
BC1	90.49	88.60	80.42
BC2	83.51	76.35	80.40
E1	85.81	79.14	94.17
E2	74.50	68.57	81.99
E3	85.65	99.50	89.35
E4	89.67	109.80	60.10
E5	92.47	91.90	74.01
E6	81.02	74.37	85.99
E7	60.22	57.57	71.17
E11	84.46	74.45	95.53
E14	90.86	82.78	92.37
E17	81.77	97.09	89.33
T51	100.80	90.51	107.54
TK3	86.83	84.78	84.92
TK5	68.08	76.02	66.79
TK8	91.37	82.68	77.50

Source: CAD

*Turnout time is calculated from dispatch time to enroute time. In the case that an enroute time was not recorded by dispatch, the turnout time is calculated from dispatch time to onscene time.

**Units with blue cell formatting met the performance measure. Units with orange cell formatting did not meet the performance measure.

Cardiac Arrest Outcomes



Source: RescueNet

Public Education/Community Outreach Attendance Summary

Description	Adults	Children
Fire Prevention Booth	200	150
Equipment Demonstrations	342	1,598
Exhibition/Display	20	30
Fire Extinguisher Demonstration	20	0
Fire Extinguisher Hands-On	60	0
General Fire Prevention	15	50
H.O.T. Camp	3	11
National Night Out	50	40
Oral Presentation	4	400
Public Education	676	1332
Puppet Shows	20	1,826
Safety City	81	130
Stop the Bleed	767	339
Station Tour	20	75

Inspections by Type

Type	Description	Total
202	INSPECTION - Prefire Plan and Building Survey	742
203	INSPECTION - Annual	2744

Source: FIREHOUSE Software

*Chart does not include occupancies that are outside the city or in the FM inspection district.

Training Hour Totals

In 2019, the department attended 5754 hours of training.