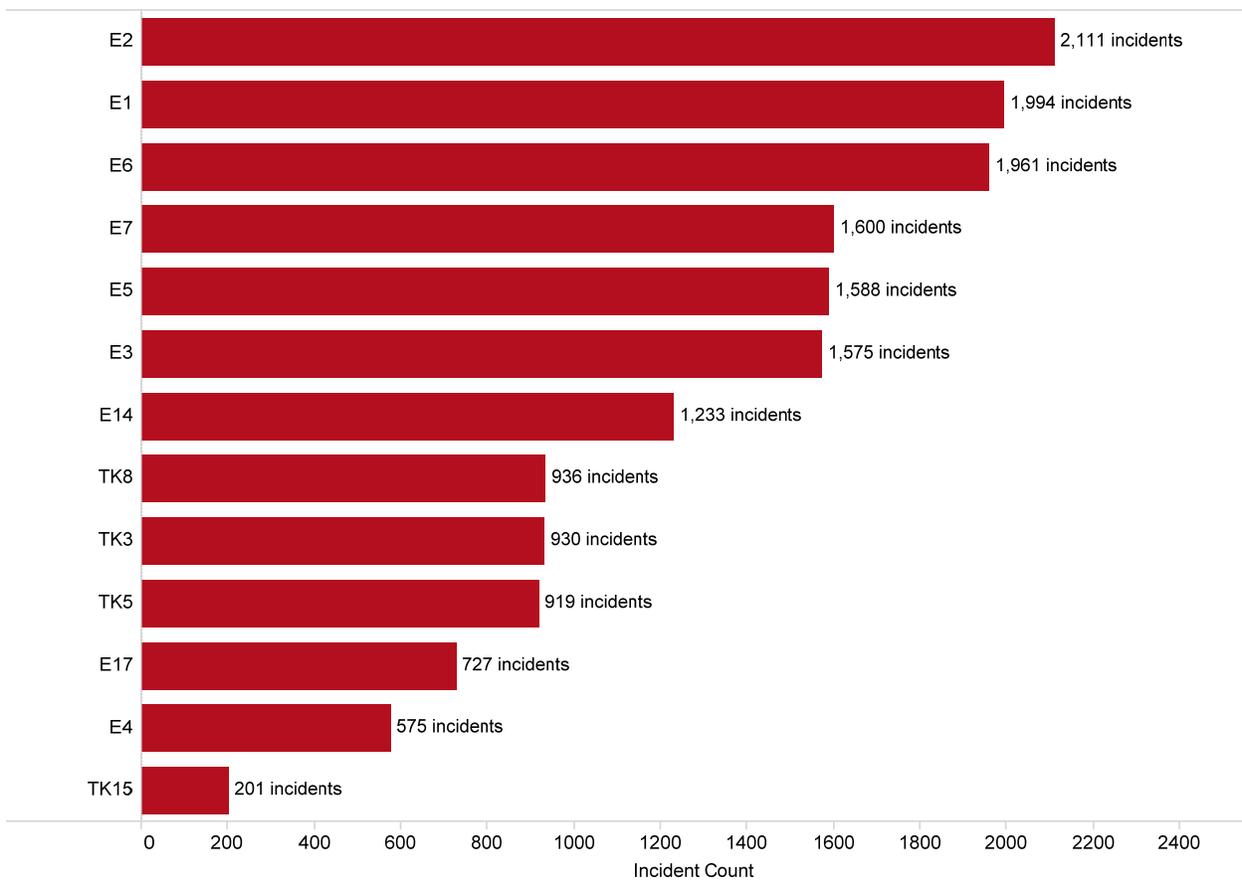
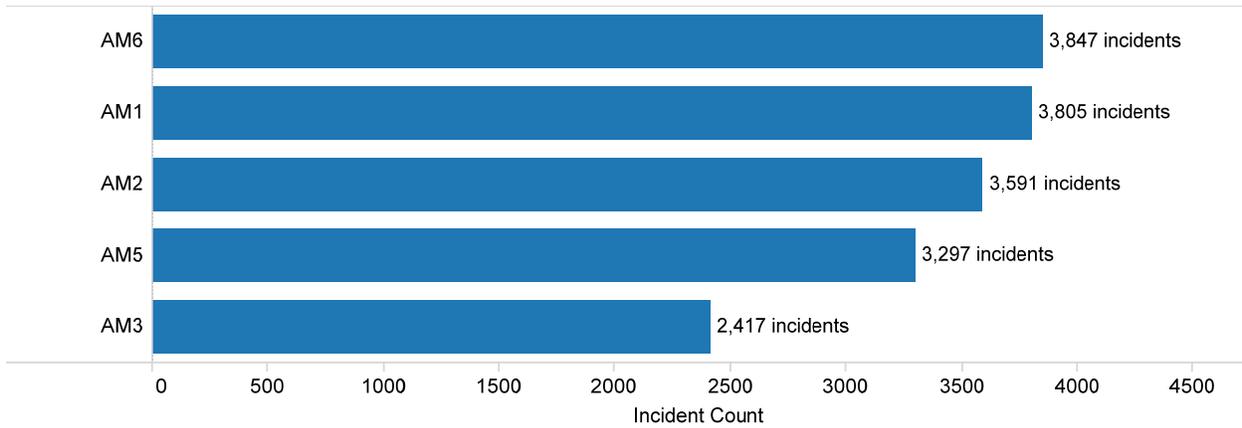




Performance Measures

2018

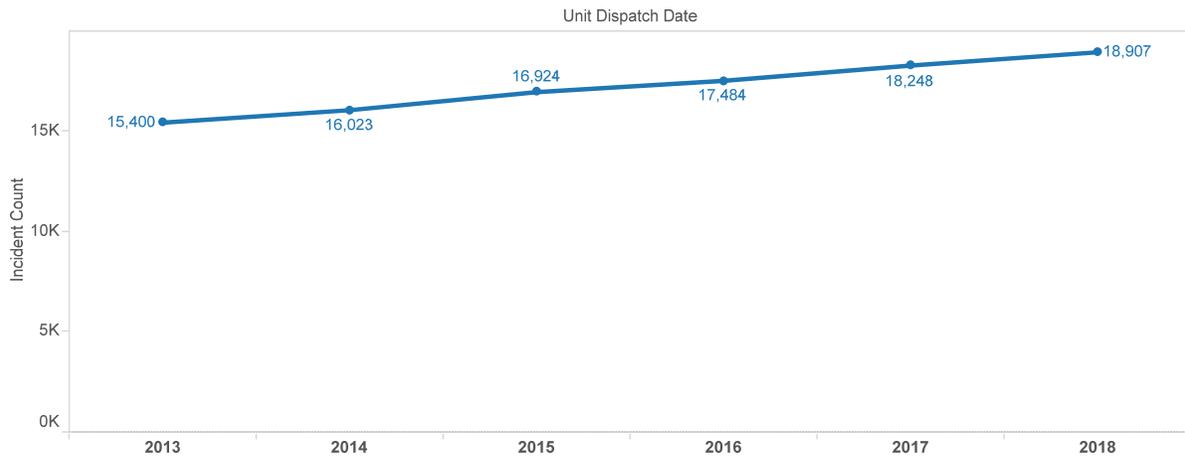
Incident Totals for All Units



Source: CAD

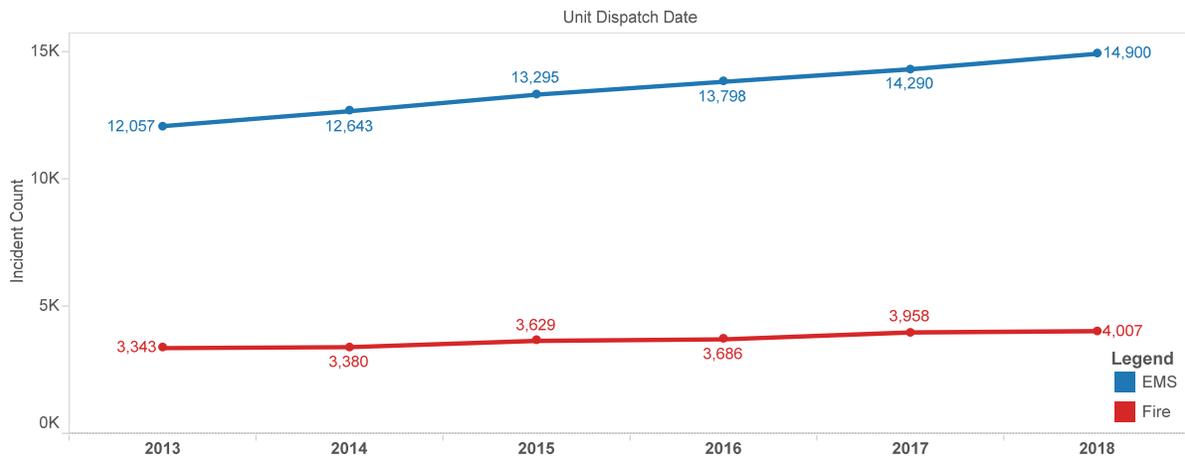
*Incident count includes incidents where a unit was dispatched, but may not have arrived on scene.

Annual Incidents Count

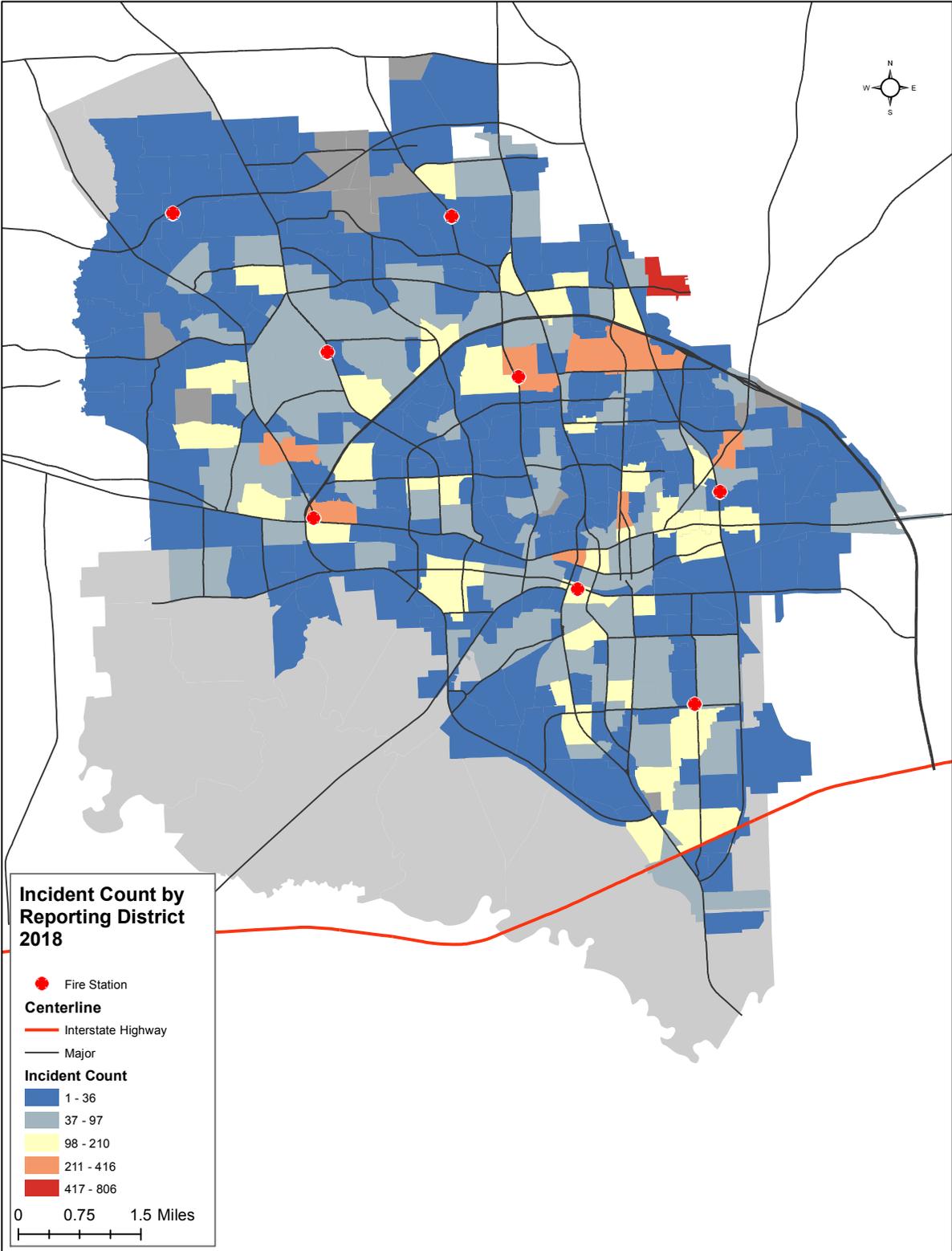


Source: CAD

Annual Incidents by Type



Where Did the Incidents Occur?



Turnout Times

Average Turnout Time for EMS Incidents (< 60 seconds)

	A Shift	B Shift	C Shift
AM1	73.41	66.31	67.60
AM2	67.91	59.20	56.71
AM3	75.46	76.54	64.26
AM5	72.81	69.40	55.75
AM6	62.76	65.05	58.99
E1	76.93	74.57	85.67
E2	69.37	61.78	73.98
E3	84.89	89.28	75.30
E4	89.67	101.33	57.74
E5	82.76	74.70	60.31
E6	80.30	72.70	75.59
E7	74.91	67.05	83.89
E14	82.70	73.22	71.19
E17	72.31	73.84	74.56
TK3	69.35	73.33	44.69
TK5	53.49	63.00	44.11
TK8	77.83	76.62	76.64

Average Turnout Time for Fire Incidents (< 80 seconds)

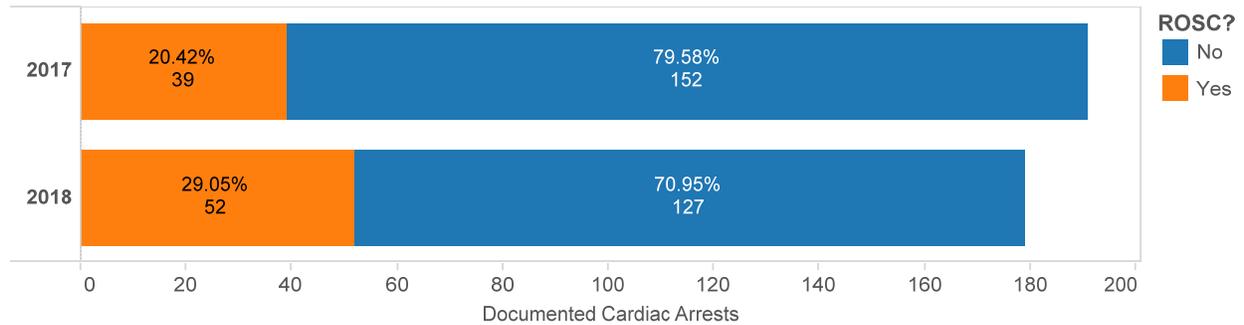
	A Shift	B Shift	C Shift
AM1	68.20	56.30	82.75
AM2	62.38	93.19	59.11
AM3	55.12	106.81	77.82
AM5	73.22	73.87	59.12
AM6	100.70	98.91	39.43
BC1	83.50	93.38	91.74
BC2	92.55	90.75	98.94
E1	79.21	72.35	84.17
E2	76.33	76.82	78.91
E3	85.81	109.38	92.84
E4	140.68	102.33	62.60
E5	100.63	68.25	70.12
E6	87.27	79.04	87.57
E7	101.55	66.51	80.58
E14	77.40	79.78	88.60
E17	71.61	88.62	98.54
FM31	110.43	65.44	91.10
T51	104.35	99.06	97.64
TK3	86.91	101.45	83.30
TK5	83.95	78.00	64.01
TK8	119.70	100.72	78.99

Source: CAD

*Turnout time is calculated from dispatch time to enroute time. In the case that an enroute time was not recorded by dispatch, the turnout time is calculated from dispatch time to onscene time.

**Units with blue cell formatting met the performance measure. Units with orange cell formatting did not meet the performance measure.

Cardiac Arrest Outcomes



Source: RescueNet

Public Education/Community Outreach Attendance Summary

Description	Adults	Children
Equipment Demonstrations	868	1370
Exhibition/Display	26	60
Fire Extinguisher Demonstration	58	1
Fire Extinguisher Hands-On	20	0
General Fire Prevention	50	90
H.O.T. Camp	5	9
Juvenile Firesetters Program	2	2
Kitchen Fire Safety	6	150
National Night Out	422	692
Oral Presentation	667	14
Public Education	139	305
Public Relations	10	200
Puppet Shows	48	610
Remembering When	15	0
Safety City	47	138
Sparky	162	100
Station Tour	41	109
Stop the Bleed	800	0

Inspections by Type

Type	Description	Total
202	INSPECTION - Prefire Plan and Building Survey	732
203	INSPECTION - Annual	2599

Source: FIREHOUSE Software

*Chart does not include occupancies that are outside the city or in the FM inspection district.

Training Hour Totals

In 2018, the department attended 7742 hours of training.