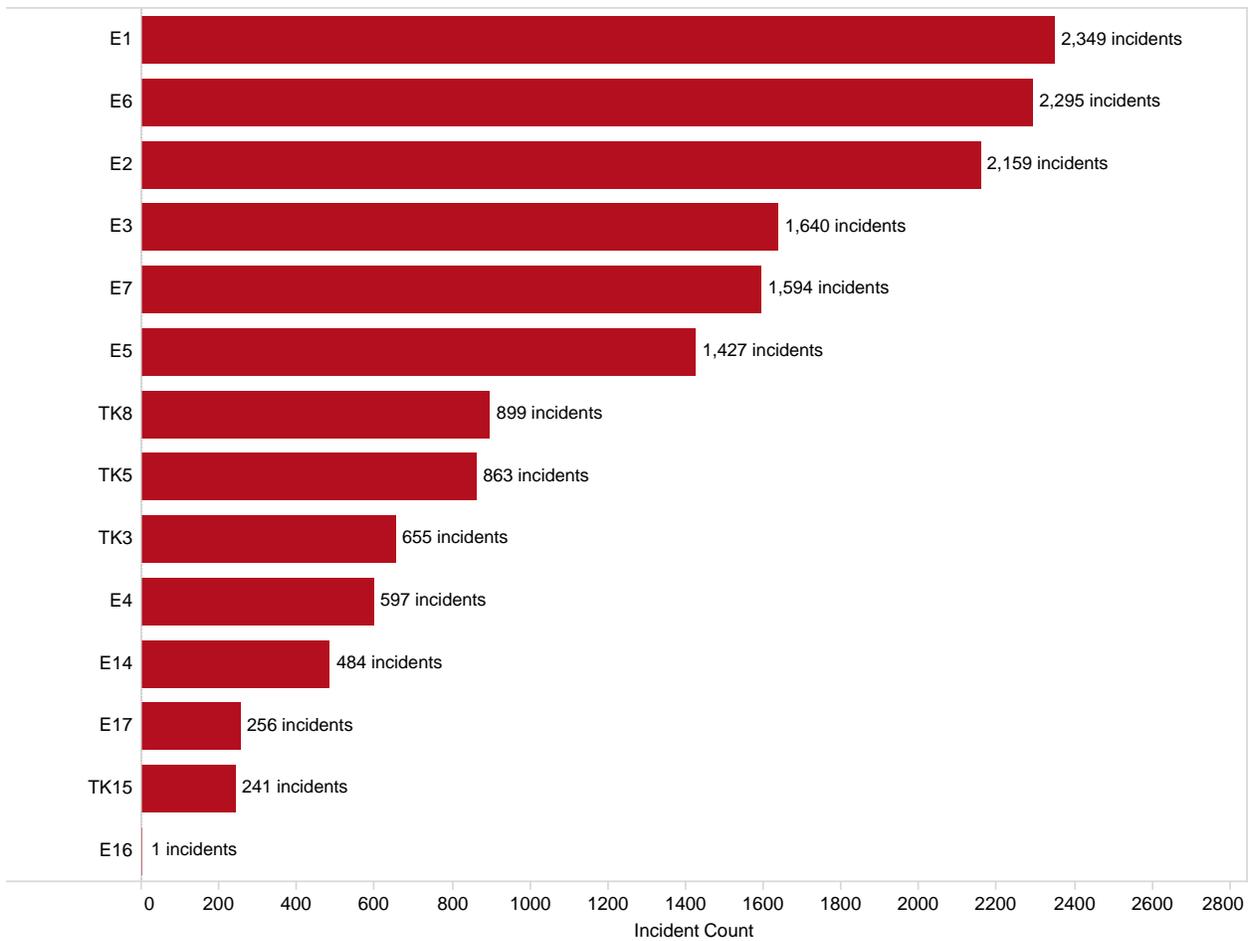
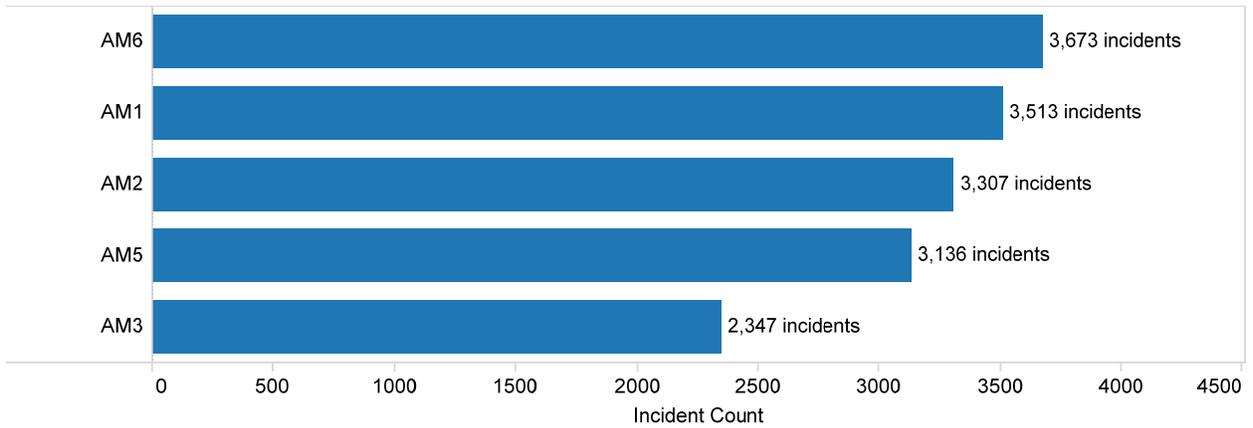




Performance Measures

2017

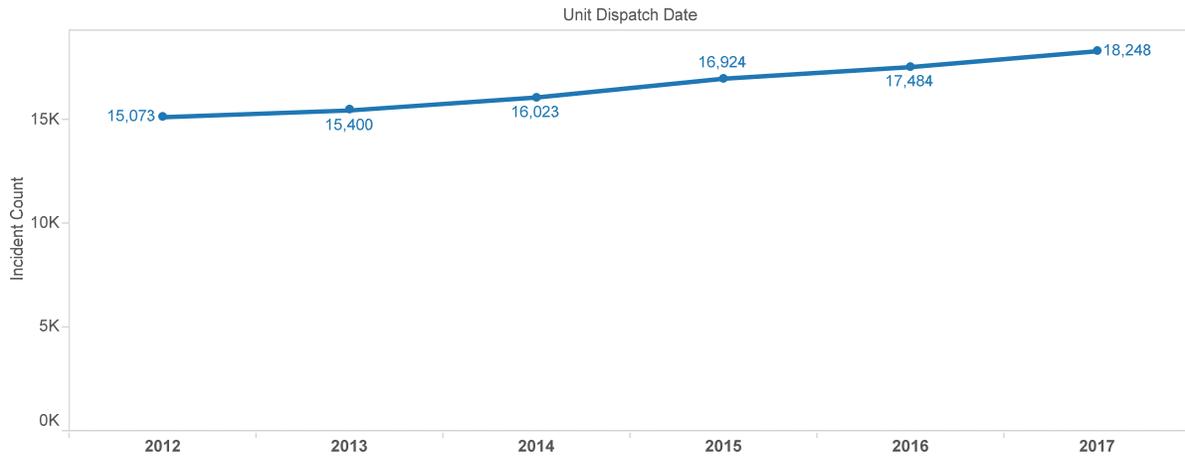
Incident Totals for All Units



Source: CAD

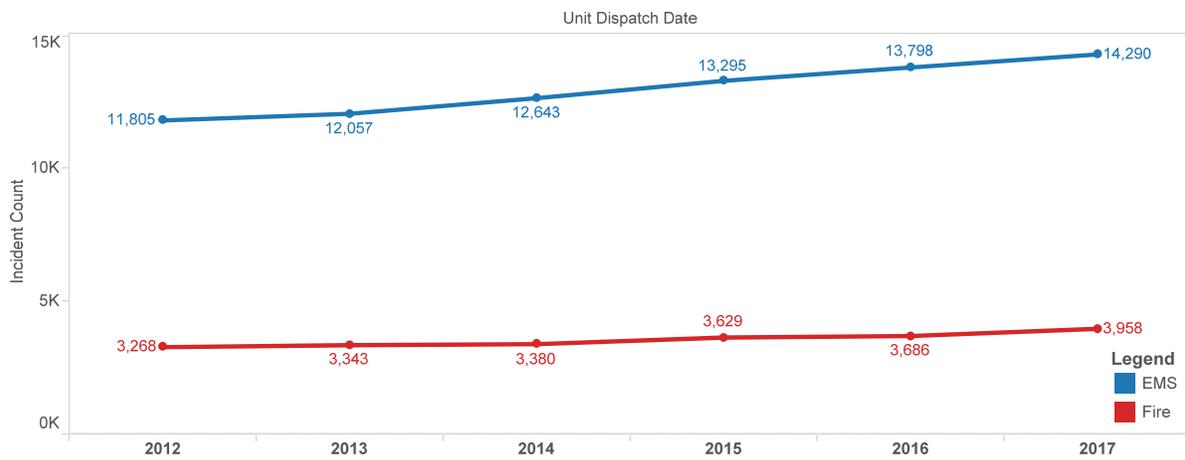
*Incident count includes incidents where a unit was dispatched, but may not have arrived on scene.

Annual Incidents Count

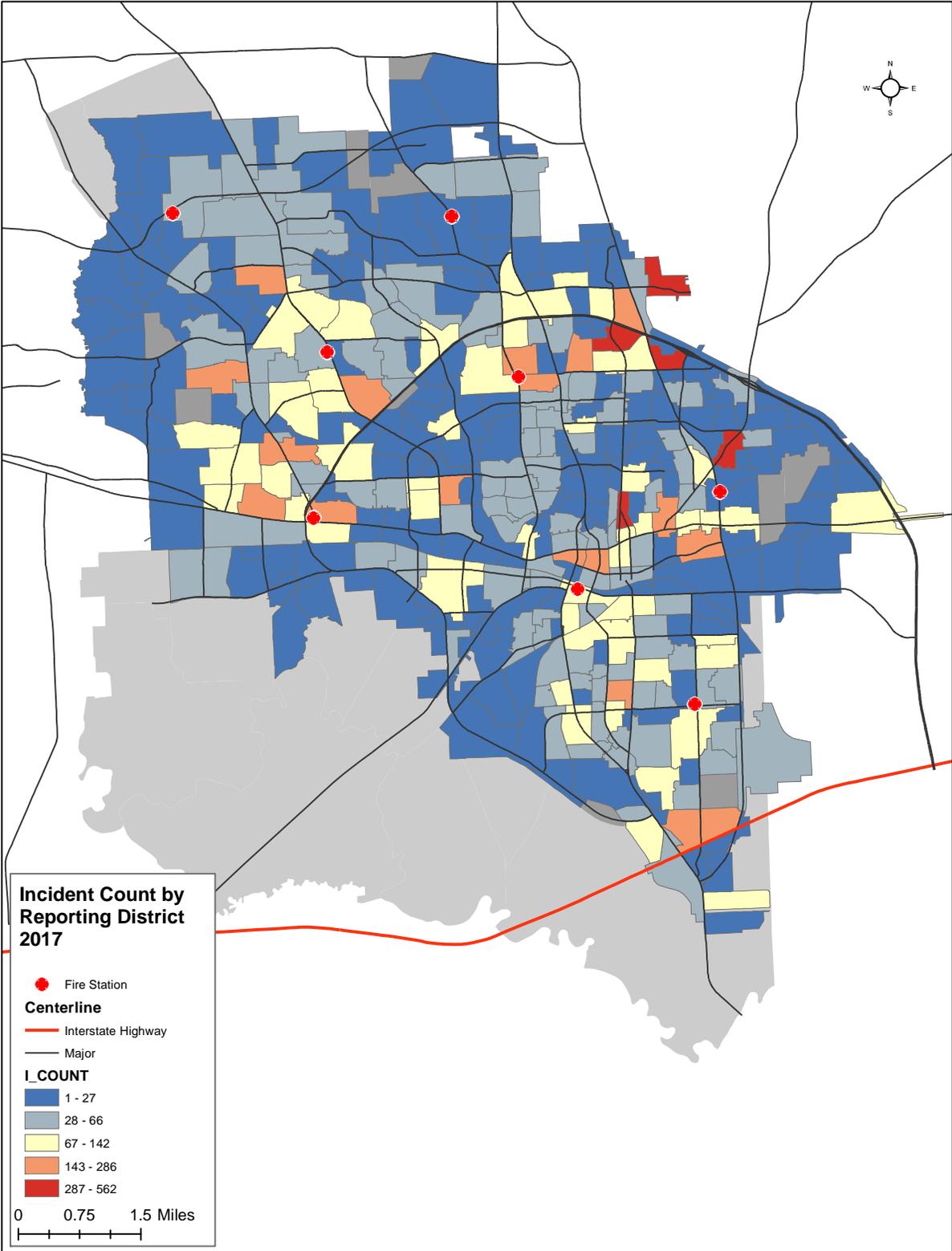


Source: CAD

Annual Incidents by Type



Where Did the Incidents Occur?



Turnout Times

Average Turnout Time for EMS Incidents (< 60 seconds)

	A Shift	B Shift	C Shift
AM1	71.45	60.21	59.26
AM2	58.68	56.70	53.68
AM3	69.91	59.75	63.48
AM5	72.53	63.09	57.40
AM6	72.00	65.38	52.24
E1	67.87	65.89	70.72
E2	63.30	67.96	69.89
E3	81.87	84.13	85.04
E4	76.30	86.56	55.97
E5	83.83	83.71	53.68
E6	75.32	63.17	58.66
E7	77.38	68.77	76.32
E14	71.23	75.48	70.07
E17	73.15	72.77	61.23
TK3	66.55	59.45	47.61
TK5	65.43	48.94	33.51
TK8	77.48	78.78	65.65

Average Turnout Time for Fire Incidents (< 80 seconds)

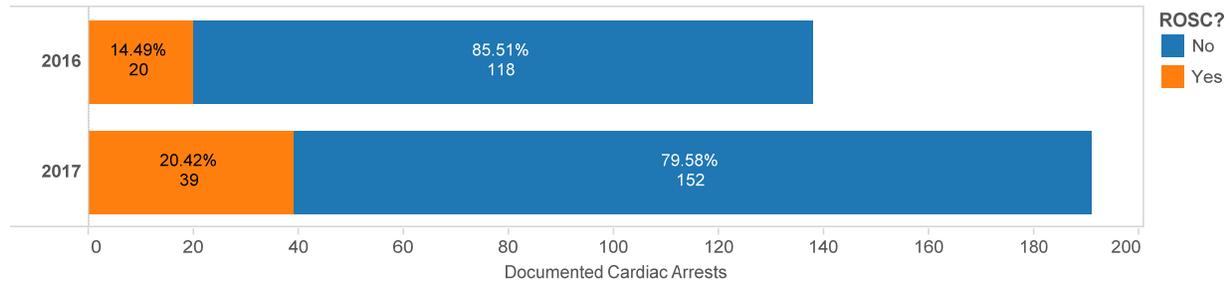
	A Shift	B Shift	C Shift
AM1	64.65	64.00	53.73
AM2	54.69	82.13	42.85
AM3	88.12	91.63	40.67
AM5	54.92	83.44	75.67
AM6	65.62	29.29	36.47
BC1	76.59	71.98	81.96
BC2	80.47	80.73	59.90
E1	72.52	74.88	77.47
E2	76.39	72.85	77.60
E3	80.16	102.74	91.26
E4	70.16	105.98	72.60
E5	94.78	90.39	71.45
E6	75.65	62.60	69.80
E7	78.17	68.81	89.46
E14	88.68	88.63	83.28
E17	104.42	116.25	80.90
FM31	98.83	62.86	56.68
T51	95.54	86.71	91.92
TK3	76.30	93.08	71.62
TK5	85.96	95.68	62.32
TK8	96.97	84.13	90.51

Source: CAD

*Turnout time is calculated from dispatch time to enroute time. In the case that an enroute time was not recorded by dispatch, the turnout time is calculated from dispatch time to onscene time.

**Units with blue cell formatting met the performance measure. Units with orange cell formatting did not meet the performance measure.

Cardiac Arrest Outcomes



Source: RescueNet

ROSC rate for the 2017 was 20.42% (39 cases out of 191). The documented ROSC rate for 2016 was 14.49% (20 case out of 138).

Public Education/Community Outreach Attendance Summary

Description	Adults	Children
Equipment Demonstrations	857	3037
Exhibition/Display	100	300
File of Life	50	0
Fire Extinguisher Demonstration	30	0
Fire Extinguisher Hands-On	183	0
General Fire Prevention	1	0
H.O.T. Camp	0	6
Kitchen Fire Safety	1	29
Oral Presentation	108	113
Public Education	4	10
Puppet Shows	497	1846
Remembering When	28	0
Safety City	3	10
Station Tour	41	109

Inspections by Type

Type	Description	Total
202	INSPECTION - Prefire Plan and Building Survey	396
203	INSPECTION - Annual	3146

Source: FIREHOUSE Software

*Chart does not include occupancies that are outside the city or in the FM inspection district.

Training Hour Totals

In 2017, the department attended 11816 hours of training.